

WEST NORTHAMPTONSHIRE COUNCIL CABINET

12 December 2023

Cabinet Member For Adult Care, Wellbeing, And Health Integration: Councillor Matt Golby

Report Title	Response to the Report of the Adult Social Care and Health Overview and Scrutiny Committee – Integrated Care across Northamptonshire (iCAN) Scrutiny Review
Report Author	Stuart Lackenby – Executive Director for People Stuart.lackenby@westnorthants.gov.uk

List of Approvers

Monitoring Officer	Catherine Whitehead	01/12/2023
Chief Finance Officer (S.151)	Martin Henry	04/12/2023
Head of Communications	Becky Hutson	04/12/2023
Executive Director of People Services	Stuart Lackenby	01/12/2023

List of Appendices

Appendix A – Report of the Adult Social Care and Health Overview and Scrutiny Committee scrutiny review of Integrated Care across Northamptonshire.

Appendix B – Covering Report to Cabinet 14th November 2023

1. Purpose of Report

- 1.1. The report presents to the Cabinet for consideration, responses to recommendations of the Adult Social Care and Health Overview and Scrutiny Committee scrutiny review of Integrated Care across Northamptonshire.

2. Executive Summary

- 2.1 The former People Overview and Scrutiny Committee established a task and finish panel to scrutinise the delivery of intended outcomes from the Integrated Care across Northamptonshire (iCAN) programme at key points during the period of the programme contract. iCAN was a joint health and social care transformation programme focussed on support for frail people over 65 years of age in the county.
- 2.2 The Task and Finish Panel presented its report to the Adult Social Care and Health Overview and Scrutiny Committee on 14 September 2023. The Report was subsequently presented to cabinet on the 14th November 2023. The cabinet member adult care, wellbeing, and health integration: Councillor Matt Golby agreed a response would be provided back to cabinets against the recommendations of the report. The final version of the report is set out at Appendix A and the covering cabinet report at Appendix B
- 2.3 This report presents to the Cabinet for consideration, responses to recommendations of the Adult Social Care and Health Overview and Scrutiny Committee scrutiny review of Integrated Care across Northamptonshire.

3. Recommendations

- 3.1 It is recommended that the Cabinet:
- a) Agrees the responses to the recommendations of the Adult Social Care and Health Overview and Scrutiny Committee scrutiny review of Integrated Care across Northamptonshire as described in section 5 of this report.
 - b) Thanks, the Task and Finish Group for its work on the iCAN programme
 - c) Agrees that the West Northamptonshire Health and Wellbeing Board ensures the delivery of the responses provided in this report.

4. Reason for Recommendations

- 4.1 The recommendations resulting from the scrutiny review are intended to contribute to the development of effective services supporting independent living for frail older people in West Northamptonshire. This reflects the Overview and Scrutiny function's role for the development and review of policy.

5. Report Background

- 5.1 The purpose of this scrutiny review was to scrutinise the delivery of intended outcomes from the Integrated Care across Northamptonshire (iCAN) programme at key points during the period of the programme contract. iCAN was a joint health and social care transformation programme focussed on support for frail people over 65 years of age in the county. The programme was intended to produce benefits in terms of improved outcomes for residents, reduced operating costs and less reliance on acute hospital care through increased focus on community-based care, prevention, and joint working within the care system.

- 5.2 The iCAN programme was funded primarily by our local NHS partners but commissioned on behalf of the system by us. We also contributed £350k towards the programme of work on the basis that through its intervention the need for adult social care services would be diminished. Cashable savings associated with these types of interventions are difficult to measure. What we can say is that iCAN supported reductions in Acute bed stays and diminished duplication in how we work as a system. Since the delivery of iCAN the Acutes have seen an increased level of stability with escalation to level 4 reduced.
- 5.3 The approach also supported the restructure of the Council's Reablement service and the development of Recovering Independence beds which have reduced demand for Adult Social Care services and improved outcomes for local people.
- 5.4 The following responses are provided to the recommendations of the task and finish review.

Focus of the iCAN programme

- 5.5 *"The Cabinet to agree that the development of future support for people living with frailty in West Northamptonshire should not link frailty solely to age and should include appropriate provision for affected people below 65 years of age."*

iCAN was a targeted intervention that focussed on improving outcomes for people living with frailty over the age of 65. This group have a high volume within health and social care demand however frailty can affect people at younger ages and the Council will engage with ICS partners to ensure individual need continues to be recognised as the primary criteria for support rather than age.

- 5.6 *"The Cabinet to agree that the development of any future services supporting independent living for frail older people in West Northamptonshire following on from the iCAN programme should include provision for residents living near the borders of Northamptonshire who are likely to be treated at hospitals in neighbouring areas."*

iCAN interventions supported all residents of West Northants. We acknowledge however that the effectiveness of our health and social care support is challenged when our residents access NHS provision outside of the boundaries of the Northamptonshire ICB. We proactively work with out of area hospitals but the our ICB does not have authority to support programmes of improvement work outside the ICB geography.

- 5.7 *"The Cabinet to agree that business cases for any future services supporting independent living for frail older people in West Northamptonshire following on from the iCAN programme should be based on the principle that services are capable of being deployed at any time during the day and week."*

Many of the Council services within the scope of iCAN support people's needs 7 days a week. We recognise that hospital discharge works best across a 7 day programme and support this assertion where appropriate with the ICB and system partners.

- 5.8 *“The Cabinet to agree that a feature of the development of new Local Area Partnerships in West Northamptonshire should be to look at how they link in with iCAN programme initiatives.”*

This is a good suggestion and one that is already in progress as part of our LAP based community teams.

Outcomes delivered by the iCAN programme

- 5.9 *“The Cabinet to agree to a review of demographic projections informing the development of any future services supporting independent living for frail older people in West Northamptonshire following on from the iCAN programme, in order to identify the effect of any differences between previous projections and actual Census 2021 information.”*

The demographic projections used by the Council and system partners to inform service capacity, budget and change programmes will be suggested to the Adult Social Care and Health Scrutiny committee for review. Current projections suggest that the number of over 75's in Northamptonshire will increase by 28% over the next 5 years so it is vital we understand the impact this will have on local services.

- 5.10 *“The Cabinet to agree that the development of any future services supporting independent living for frail older people in West Northamptonshire following on from the iCAN programme should ensure that actions to improve headline performance on length of stay in acute care do not result in worse outcomes for patients in practice.”*

This recommendation is fully supported.

- 5.11 *“The Cabinet to agree to seek confirmation from the appropriate authority that GP practices in West Northamptonshire are consistently contacting patients discharged from hospital within 48 hours as required by GP contracts and that action to reinforce compliance is taken where necessary.”*

The Council will engage with the ICB to establish the position on this recommendation and convey an update back to the task and finish group chair.

- 5.12 *“The Cabinet to agree that re-admissions of frail older people to acute care should be included in data used to judge the effectiveness of the original iCAN programme and any future services supporting independent living for frail older people in West Northamptonshire following on from it.”*

This recommendation is supported

Development of an iCAN collaborative

- 5.13 *“The Cabinet to agree that the development of the iCAN Collaborative should ensure that the new organisational model does not lead to reduced accountability for the effectiveness of the services involved”*

On completion of the iCAN programme the collaborative moved to a system wide approach to Urgent and Emergency Care that was based on ensuring our system is able to manage demand on a day to day basis. Future programmes of improvement work will be delivered at a place based levels ensuring accountability and effectiveness of local services.

iCAN and emergency medical response

- 5.14 *“The Cabinet to agree that West Northamptonshire Council should arrange for all councillors to be provided with information about local community first responder schemes in their respective Local Area Partnership areas.”*

Information for Cllrs will be provided by the early December .

Conclusion of the scrutiny review

- 5.15 *“The Overview and Scrutiny Triangulation Group to recommend that the appropriate Overview and Scrutiny committee(s) receive a report to a future meeting confirming:*
- The total financial cost to West Northamptonshire Council of the iCAN programme to the end of 2022/23, including the cost of the system transformation partner*
 - The positive outcomes directly resulting from the iCAN programme delivered to the end of 2022/23.”*

The Overview and Scrutiny Triangulation Group considered this recommendation on 13th November 2023 and were satisfied that no further scrutiny activity was required. Therefore this recommendation is not supported.

Assessing the impact of the scrutiny review

- 5.16 *“The Adult Social Care and Health Overview and Scrutiny Committee to agree to review the impact of the scrutiny review six months after the presentation of the final report to decision-makers.”*

The Adult Social Care and Health Overview and Scrutiny Committee will be asked to consider this recommendation.

6. Issues and Choices

- 6.1 The Cabinet is asked to consider the responses to the recommendations of the Adult Social Care and Health Overview and Scrutiny Committee and to provide a response to them to the Committee.

The West Northamptonshire Council constitution states that the Cabinet shall consider a report submitted by an Overview and Scrutiny Committee at the next available Cabinet meeting. The Cabinet shall respond to the Overview and Scrutiny Committee within two months of the report being submitted.

7. Implications (including financial implications)

7.1 Resources and Financial

7.1.1 Specific recommendations resulting from the scrutiny review may have resources and financial implications. The Cabinet should consider these implications when producing its response to the Adult Social Care and Health Overview and Scrutiny Committee. The proposed responses do not have any resource or financial implications.

7.2 Legal

7.2.1 The role of Overview and Scrutiny Committee is to make recommendations to the Cabinet. The Cabinet will need to reach decisions based on the usual public decision-making criteria including that members consider relevant considerations and no irrelevant considerations. The views of a relevant Overview and Scrutiny Committee supported by evidence can be decided upon but Cabinet's responsibility remains to ensure that it has sufficient information to make a decision including the financial and legal implications of the specific proposals presented.

7.3 Risk

7.3.1 The recommendations resulting from the scrutiny review are intended to contribute to mitigating risks associated with the provision of support to frail older people to assist them to live independently. The Task and Finish Panel sought to identify recommendations that are reasonable and practical in current circumstances. The Cabinet is able to give further consideration to risks that may be connected with implementing specific recommendations when producing its response to the Adult Social Care and Health Overview and Scrutiny Committee.

7.4 Consultation and Communications

7.4.1 The Task and Finish Panel heard from a range of expert advisors when gathering information for the scrutiny review, as set out in the final report.

7.5 Consideration by Overview and Scrutiny

7.5.1 The recommendations presented to the Cabinet are the result of a scrutiny review by an Overview and Scrutiny task and finish panel. The final report of the task and finish panel was considered and approved by the Adult Social Care and Health Overview and Scrutiny Committee on 14 September 2023.

7.6 Climate Impact

7.6.1 None directly relating to this report.

7.7 Community Impact

7.7.1 The recommendations resulting from the scrutiny review are intended to have a positive impact on frail older people and their families in all areas of West Northamptonshire.

8. Background Papers

None